

Unit - IV

Testing & Maintenance

Software testing

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& external box testing - basis

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validating testing -

System implementation

testing and

debugging - software

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technique :

coding practice

BPR

Model -

Maintenance & Reengineering

process Model.

Reverse

&

Forward

Engineering.

Testing & Implementation

Introduction to testing:

Testing is the process of finding the errors in the software before delivering to the end user.

The main objective of testing is to uncover errors with a minimum of effort and time.

Characteristics of a Good test:

- ① A good test has a high probability of finding errors.

- ② The good test is not redundant

- ③ A good test is neither too simple nor too complex.

- ④ A good test should be "best of breed".

Testability

Software testability is simply how easily a computer program can be tested.

Characteristics of testable Software:

Operable - The better it work, the easier it is to test.

Observable - Incorrect output is easily identified. Internal errors are automatically detected.

Controllable - The states and variables of the software can be controlled directly by the tester.

Decomposable - The SW is built from independent modules that can be tested independently.

Simple - The less there is to test, the more easily.

- The program should
- ⊗ functional simplicity
- ⊗ Structural simplicity
- ⊗ Code simplicity

Stable:

- ⊗ If the changes are less, then the disruptions to testing are also less.
- ⊗ changes to the software during testing are infrequent and do not invalidate existing tests.

Understandable:-

- ⊗ The more information exists, the smarter to test.
- ⊗ The architectural design is well-understood, documentation is available and organized.

Internal & External views of testing:-

Black-box testing (External view of testing)

⊗ Knowing the specified function that has to be performed, if we test to check whether the function is fully operational and error free then it is termed as Black-box testing.

⊗ Black box testing will not test the internal logical structure of the software.

white box testing checks whether the internal operations perform according to the specification.

This is also referred as [glass box testing]

This involves tests that concentrate on close examination of procedural details. Logical paths are also tested.

This uses the control structure of component design to derive the test cases.

The test cases:

paths within a module that [all] independent paths at least once. Guarantee have been exercised on their true and false sides.

Exercise all logical decisions on their true and false sides.
Execute all loops at their boundaries and within their operations to ensure their validity.
Exercise internal data structures.

White-Box Testing:

Process path testing:

One of the white-box testing techniques.
This helps to derive a logical complexity measure of a procedural design.
Test cases derived to exercise the paths.

of control flow.

② It is also referred as a program graph

③ A circle in a graph represents a node which stands for procedural statements.

④ A node containing the condition is referred to as a predicate node.

→ Each compound condition is a conditional expression containing one or more Boolean operators represented by a predicate node.

⇒ A predicate node has two edges leading out from it (True or false) of a program in which the different instructions get executed.

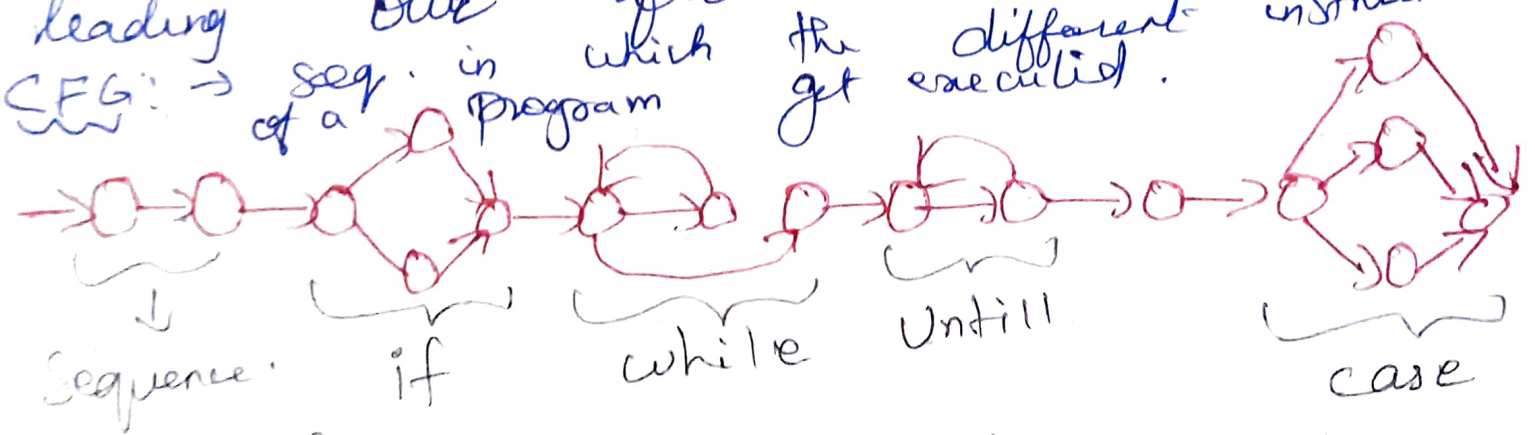
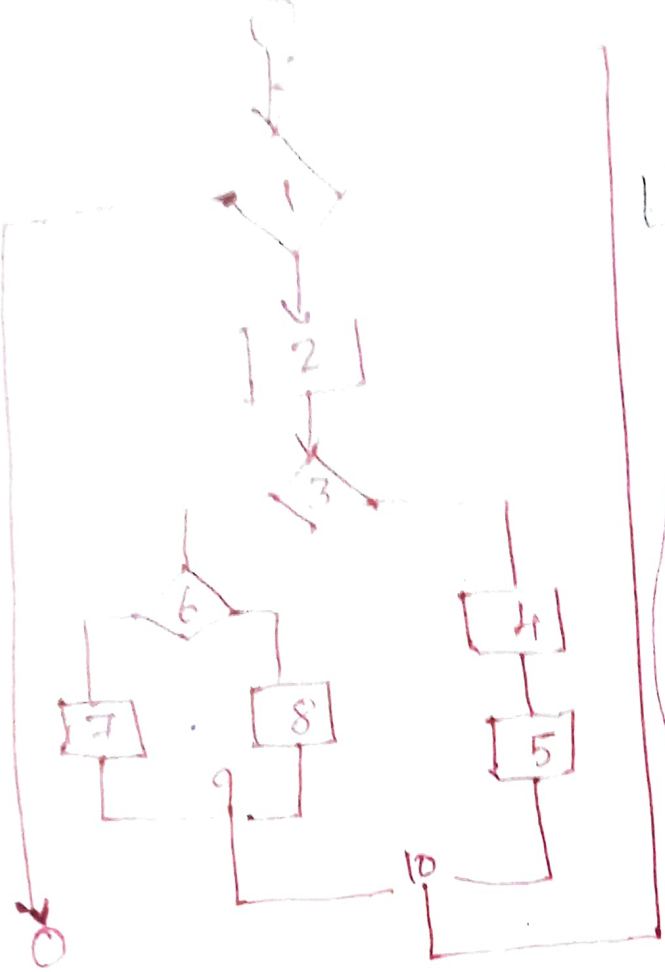


Fig: Flow graph notation

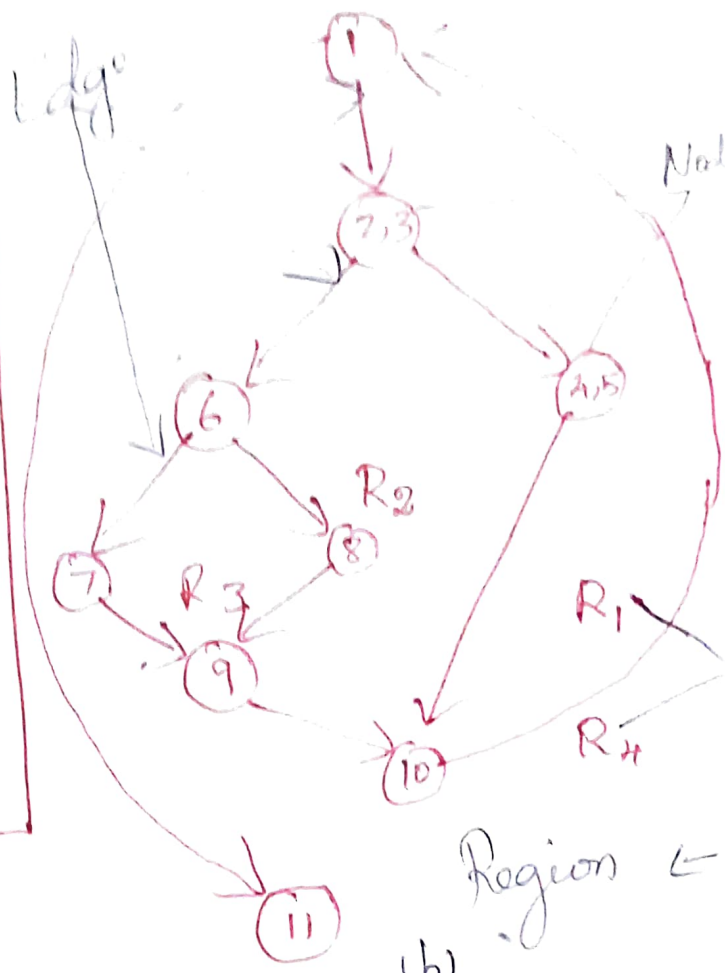
① An edge or a link is a directed arrow representing the control flow in a specific direction.

② Areas bounded by a set of edges and nodes are called Regions.

③ When counting regions, include the area outside the graph as a region, too.



(a)
Flow chart



(b)
Flow graph.

Independent paths

Any path from the start node to end node that introduce atleast one new set of processing statements or a new condition.

An independent path must move along at least one edge that has not been traversed before by a previous path.

Basis set of above flow graph:

Path 1 : 0 - 1 - 11

Path 2 : 0 - 1 - 2 - 3 - 4 - 5 - 10 - 1 - 11

Path 3 : 0 - 1 - 2 - 3 - 6 - 8 - 9 - 10 - 1 - 11

Path 4 : 0 - 1 - 2 - 3 - 6 - 7 - 9 - 10 - 1 - 11

The no. of paths in the basis set is determined by the

of the [logical complexity] of a program.
 the basis set.
 It provides an upper bound for the no. of test must be conducted to ensure all statements have been executed at least once.

- ⊗ This can be computed three ways.
 - ⊗ The no. of regions
 - ⊗ $V(G) = E - N + 2$, $E \rightarrow$ no. of edges
 $N \rightarrow$ no. of nodes
 $G \rightarrow$ graph
 - ⊗ $V(G) = p + 1$, $p \rightarrow$ no. of predicate nodes

example ⊗ cyclomatic complexity for the flow graph.

No. of regions = 4

$$V(G) = 14 \text{ edges} - 12 \text{ nodes} + 2 = 4$$

$$V(G) = 3 \text{ predicate nodes} + 1 = 4$$

Deriving Basis set & test cases:

Following Steps:

- ① Using the design or code as a foundation draw a corresponding flow graph.
- ② Determine the cyclomatic complexity of the resultant flow graph.
- ③ Determine a basis set of linearly independent paths.
- ④ Prepare test cases that will force execution of each path in the basis.

Control Structure Testing:

Condition Testing

It is a test case design method used to check the logical conditions in the program.

This tests each condition in the program to ensure that its error-free.

A simple condition is a boolean variable or a relational expression, possibly preceded with one NOT (\neg) operator.

A relational expression takes the form $E_1 \langle \text{relational operator} \rangle E_2$.

~~Arithmetic expressions &~~ one of the following ($<, >, =, <=$ etc)

A condition without relational expression is referred to as a boolean expression.

If a condition is incorrect, then at least one component of the condition is incorrect.

Types of errors in a condition include boolean operators errors, boolean variable errors, boolean pattern errors, relational operators errors and arithmetic expression errors.

Data flow Testing :-

The DFT method selects test paths of a program according to the locations of definitions and uses of variables in the program.

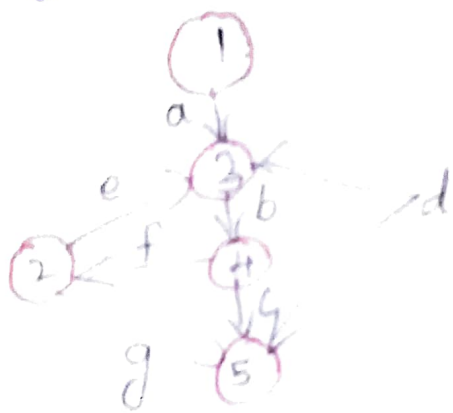
Assume that each statement in a program is assigned a unique statement number and that each function does not modify its

Graph matrices

It is a DS (Data structure) used in developing a software tool that assists in path testing.

A graph matrix is a square matrix. Size is equal to the no. of nodes on the identified node & matrix entries correspond to connection between nodes.

Eg:



Adjacency Matrix

2

3

4

5

a

b

c

d

e

flow graph

Graph matrix

A link weight can be added to provide additional information about control flow.

If the link weight is 1 (exists) or 0 (a connection does not exist)

```

int function(void)
{
    int x = 0;
    int y = 19;
    A: x++;
    if (x > 999)
        goto D;
    if (x % 11 == 0)
        goto B;
    else
        goto A;
}
    
```

```

B: if (x/y == 0)
    goto C;
    else goto A;
C: printf("id\n", x);
    goto A;
D: printf("End of list\n");
    return 0;
}
    
```



its DEF set a empty and
is based on the condition of statement
② A Definition-Use (DU) chain of variable
 X is of the form $[X, s, s']$ where s and s'
are statement numbers, X is in DEF(s)
and USE(s') and the definition of X in
statement s live at statement s' .

③ Every DU chain must be covered
at least once. This strategy as the DU
Testing Strategy.
~~Structural testing:~~
Loop testing:

④ Loop testing is a white-box testing
technique that is used to test the validity
of loop constructs.

⑤ 4 different class of loops \Rightarrow simple,
concatenated, nested, unstructured loop.

⑥ Testing occurs by varying the loop
boundary values

Testing of simple loop:

\Rightarrow where n is the max. no. of allowable passes.

⑦ skip loop entry

⑧ Only one pass through the loop

⑨ Two passes through the loop

⑩ m passes through the loop, $m \geq 2$

⑪ $n-1, n, n+1$ passes through the loop

Testing of Nested loop

⑫ Start innermost loop, set all other loop to minimal

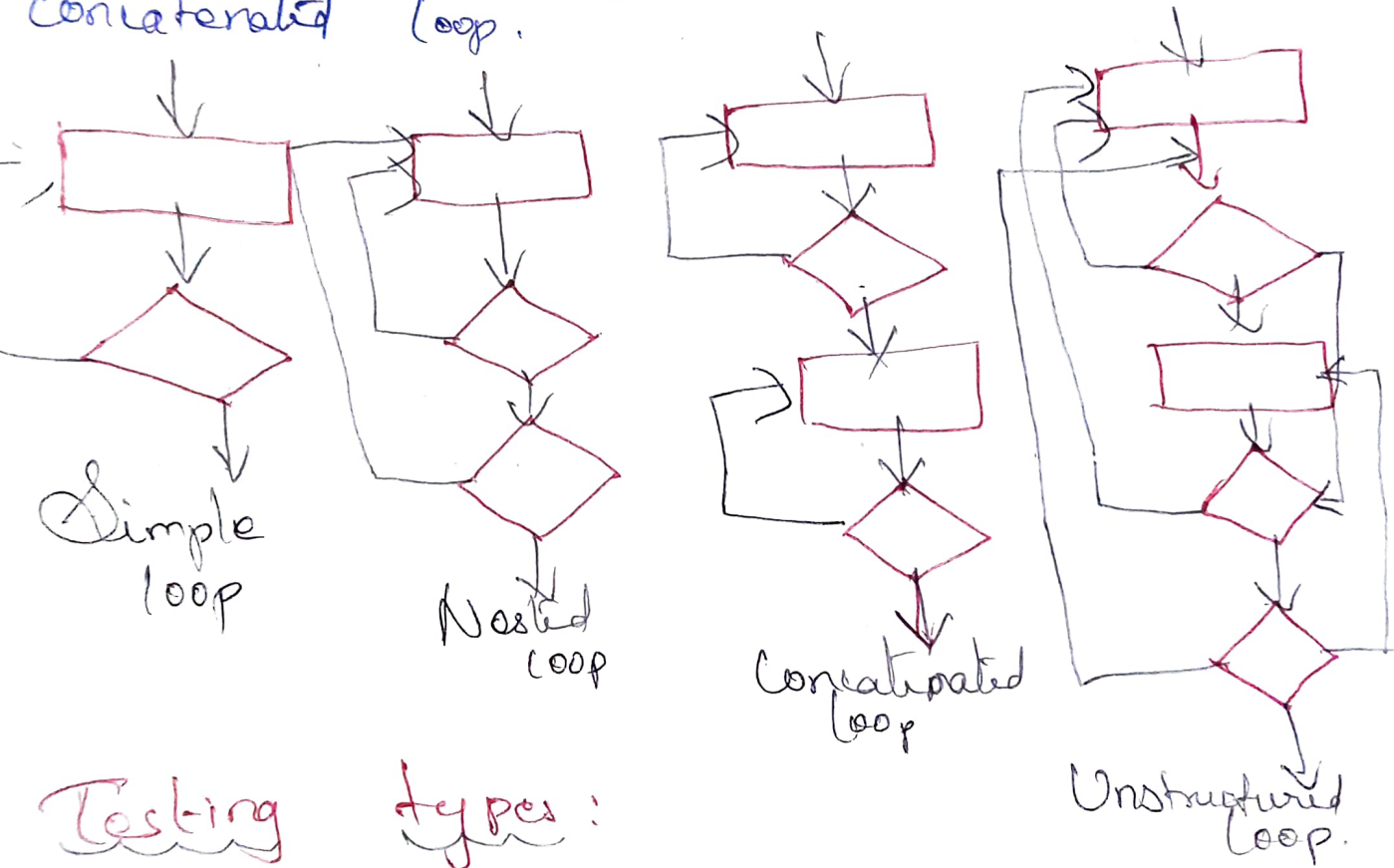
⑬ Conduct simple loop for inner most loop, while
holding the outer loop at their min iteration
parameters. add other test for out of range or
excluded values.

but work outward conducting tests for the outer loop
but keeping all other outer loop at min value up to
normal value.

Testing Concatenated loop
 for independent loop, Use the same approach as for simple loop otherwise Use approach applied for nested loop.

Testing of Unstructured Loop:-

- ⊗ Redesign the code
- ⊗ Reflect Use of program structure
- ⊗ Depending on the resultant design
- ⊗ Apply testing for simple, nested or concatenated loop.



Testing types:

Manual

testing:

automated

the error

→ Testing tool

→ Over the bugs.

→ Unit testing, system testing, & user acceptance testing.

Manually, without any

& any scripts.

role of end user to identify

Automation

testing:

→ Also called as test automation

→ It saves money & time.

test automation

Structural

testing:

Develop test cases based upon
Structure of code
May follow stronger testing or
complementary testing.

Stronger \Rightarrow Strategy B \Rightarrow { errors }

Strategy A \Rightarrow { Strategy B errors +
some additional errors }

complementary \Rightarrow two strategy detects errors
are different at least with
respect to some type of error.

Statement Coverage:

① Weakest form of testing

② Every statement executed at least once

Branch coverage:

① Test cases are designed to make
each branch condition assume true and
false in turn.

② Also known as edge testing.
each edge traversed at least once.

condition coverage

at least once. Every branch must be involved

All possible combination in
decision must be exercised.

Not capable of capturing
faults associated with decision carried out in
Presence of multiple condition.

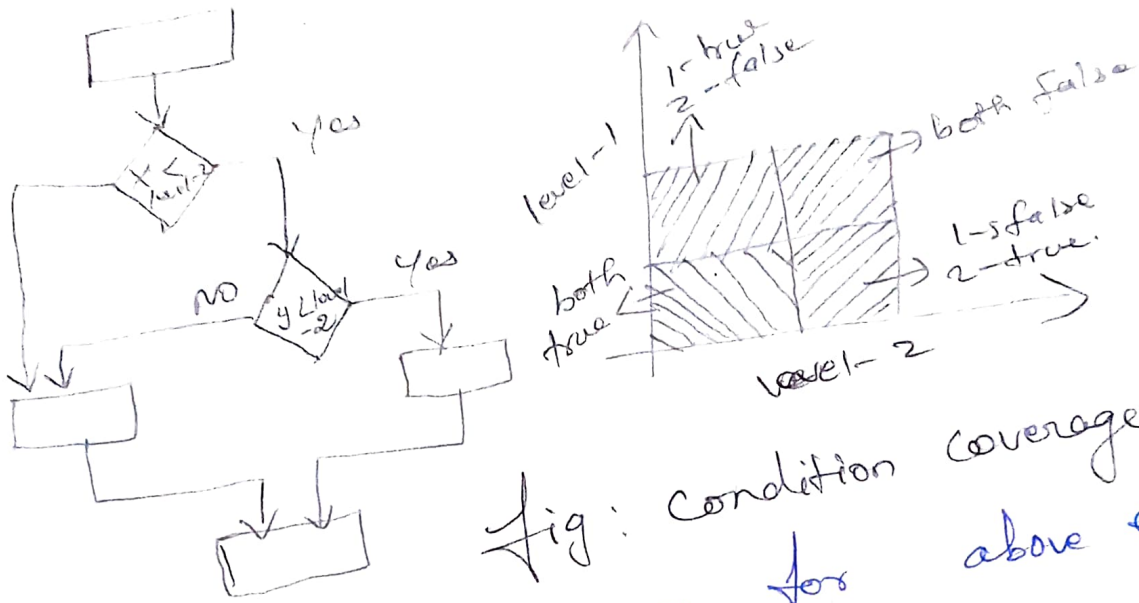


Fig: Condition coverage.

- ⊗ \uparrow test cases for above ex.
- ⊗ n subcondition $\rightarrow 2^n$ test cases.
- ⊗ if n get high \rightarrow not feasible.
- ⊗ if n is small \rightarrow then it feasible.

Path coverage:
 Program paths in the
 are linearly independent paths in the
 It is defined in term of CFG.

White box testing intended to uncover
 \hookrightarrow logical errors
 \hookrightarrow typographical errors are random.

Paths in the program. Consider all possible logical
 Test cases aimed at exercising
 a program along each path.
 High no. of paths. impractical \rightarrow loops leads to very

Black-Box Testing:

- ⊙ Behavioral testing
- ⊙ Focus on functional requirements of the software.
- * incorrect or missing functions,
- * Interface errors
- * Errors in data structures (or) External database access
- * Behavior or performance errors.
- * Initialization & termination errors.

⊙ A set of input conditions are identified to check all the functional requirements for a program.

Graph-based testing methods:

⊙ The first step is to understand the objects and their relationships. A series of tests are defined to verify whether all the objects have the expected relationship with each other.

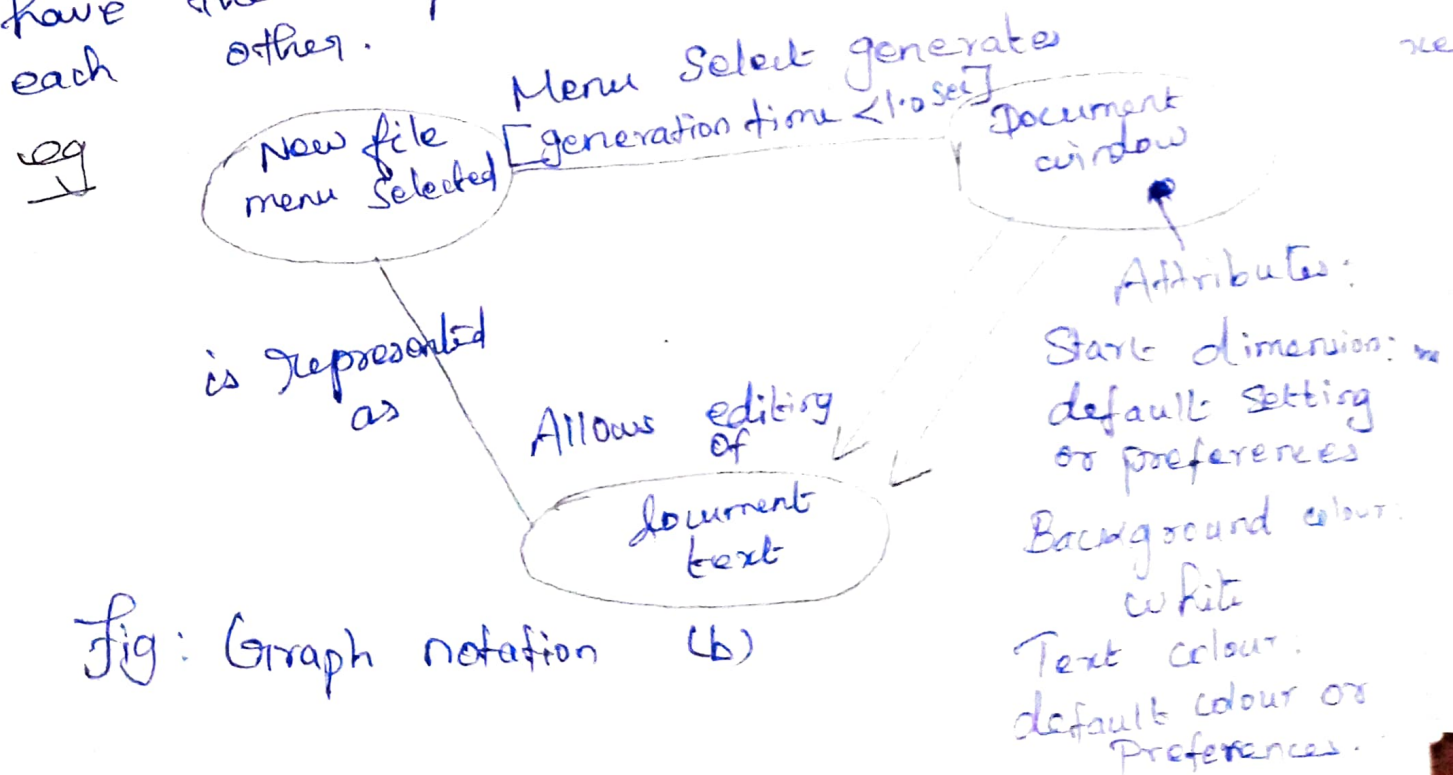


Fig: Graph notation (b)

① Node represents the object and links represent the relationship between objects.
② Node weight describe the properties of the node and link weight describes the characteristics of the link.

① Directed link - relationship moves in only one direction.

② Bidirectional link - Symmetric link, relationship applies in both direction.

③ Parallel link - Used when a number of different relationships are established between graph nodes.

Behavioral testing methods that can make use of graphs:

Transaction flow modeling:

① node \rightarrow Steps in some transaction.

② Link \rightarrow logical connection between steps.

assist in creation of graph of this type.

③ DFD diagram can be used to

Finite State Modelling:

① node \rightarrow user-observable States of the software.

② links \rightarrow Transaction that occur to move from state to state.

assist in creation graphs of this type.

③ State diagram can be used to

~~Data flow~~ Timing modeling:

① node \rightarrow Program Objects

those objects.

② links \rightarrow sequential Connections between

required execution times.

orthogonal array testing
Dataflow modeling

node - data objects,
link - translate one data object in to another.

Equivalence Partitioning:

Divides the input domain into classes of data and then derives the test cases from it.

Ideal test case single-handedly uncovers a complete class of errors and reduce the total number of test cases that has to be developed.

The case design is based on an evaluation of equivalence classes for an input condition.

represent a set of valid or invalid states for input conditions.

for each equivalence class, test cases are selected so that the large number of attributes of an equivalence class are exercised at once.

Guidelines of Defining Equivalence class.

Range If an i/p condition specifies a one valid and two invalid equivalence classes are defined.

i/p range: 1-10 Eq classes: { 1..10 },

{ x < 1 }, { x > 10 }

Specific value one valid and one invalid equivalence class are defined.

i/p value: 250 Eq classes: { 250 }, { x < 250 },

{ x > 250 }

Member of a set → one valid and one invalid equivalence class are defined.

i/p set: { 2, 5, 7, 9, 11 } Eq class { 2, 5, 7, 9, 11 }

i/p: Boolean value - one valid & one invalid for class are defined.

i/p: { true condition? } Eq: classes: { true condition, false condition }

Boundary value analysis:

① Greater no. of errors occur at the boundaries.

② BVA is a test case design method that complements equivalence partitioning.

③ Select test cases at the edge of class.
④ Derive test cases from both i/p & o/p domains.

Guideline for Boundary Value Analysis:

① If i/p condition specifies range bounded by a & b then test case should be designed with values a & b as well as just above and below a & b.

② If i/p \Rightarrow no. of values \Rightarrow test case should be developed exercise min & max numbers. values just above & below of min & max.

③ Apply guidelines 1 & 2 to o/p conditions. Produce o/p with min & max values as well as just above & below.

④ If internal program data structures have prescribed boundaries design a test case to exercise the ds at its min & max.

Orthogonal testing.

⊗ Input domain is relatively small but too large to accommodate exhaustive testing.

⊗ Finding errors with region faults.

⊗ L_q orthogonal array of testcases

is created.

⊗ TL has balancing property.

⊗ Test case dispersed uniformly throughout

- out the test domain.

⊗ Orthogonal array approach enables coverage with

fewer testcases than good the exhaustive strategy.

Comparison testing:

⊗ Redundant software & hardware errors.

are often used to minimize the errors.

⊗ Each version is tested with identical

Same test data → all should provide identical the basis

output. ⊗ independent version from the basis

of a black box technique called comparison

or back to back testing.

⊗ If all o/p is same then all the implementation is correct.

⊗ If o/p is different, each appropriate

is investigated to determine if a defect is in one or more version. automated tool.

⊗ It is done by

Problems:

⊗ Not fool proof

⊗ condition testing is fail

Abandon program testing; A good for compilers is syntactic pattern classifiers

expressed in standard BNF or specifications expressed in standard BNF

Production rules. Straight forward approach.

Each production rule is applied at least once.

$\langle \text{exp} \rangle ::= \langle \text{exp} \rangle + \langle \text{term} \rangle \mid \langle \text{exp} \rangle - \langle \text{term} \rangle \mid \langle \text{term} \rangle$

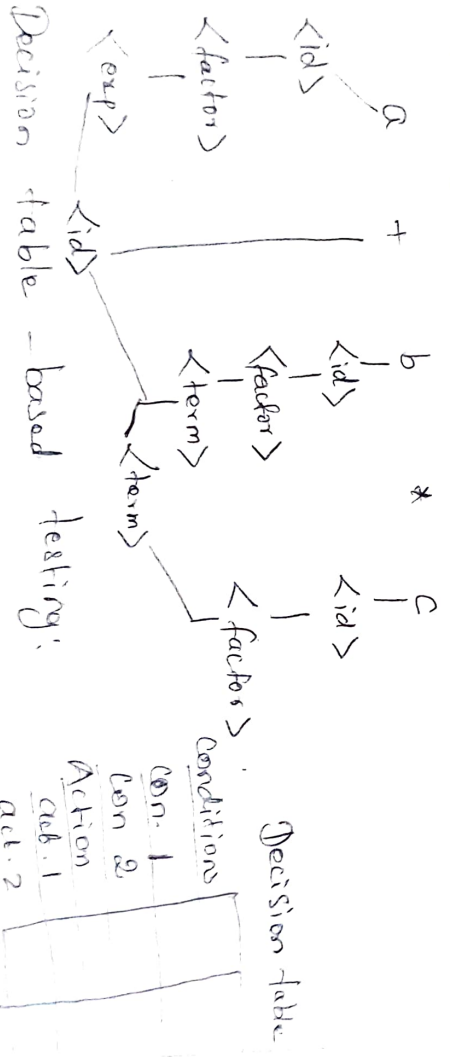
$\langle \text{term} \rangle ::= \langle \text{term} \rangle * \langle \text{factor} \rangle \mid \langle \text{term} \rangle / \langle \text{factor} \rangle$

$\langle \text{factor} \rangle ::= \langle \text{identifier} \rangle \mid \langle \text{expression} \rangle$

$\langle \text{id} \rangle ::= |a|b|c|d|e| \dots |z|$

Each test cases that exercise the above rule.

Depending upon the production rules each statement will be tested.



Decision table based testing: If-then statement form a rule - If (cond 1 and cond 2 and cond n) then action i

Conditions	Action
con. 1	act. 1
con. 2	act. 2

Table \Rightarrow no. of. columns has all test log. Upper part \Rightarrow conditions $n=2$ then column = 4 Lower part \Rightarrow actions.

2 Disadvantage of Decision table method
Q11 I/P are considered even though requirement suggest another way of handling the problem.

2 Independence of I/P is assumed in boundary value analysis and equivalence partitioning

2 These are all overcome in cause-effect

Effect Q combination of specific I/P & O/P 9/15.

2 Input - cause, output - effect

2 Intermediate nodes linking cause and effect forming logical expression.

2 Cause and effect of ATM:

Cause: C₁: Credit

C₂: Debit

C₃: Account number is valid

C₄: Transaction amount is valid.

Effect E₁: Print invalid command

E₂: Print invalid account number

E₃: Print debit amount not valid

E₄: Debit accounts

E₅: credit accounts.

2 Construct the cause and effect

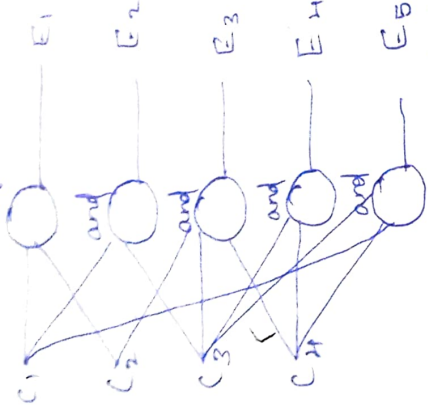
2 no. of. nodes depends upon cause & effect

2 nodes connected by "and" or "or" operator

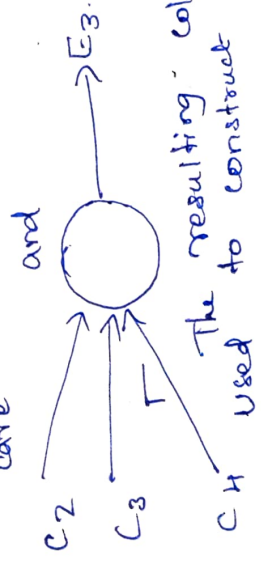
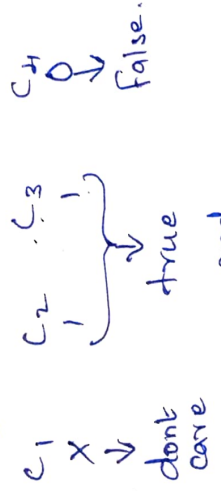
2 negative symbol is placed → effect is true

Once associated node is false or true (1)

And	→ if all the I/P are true (1)
or	→ if atleast one I/P is true (1)
or	→ if I/P are false (0)



\otimes E_3 is executed only if C_2 & C_3 are true
 C_4 is false does not bother about C_1 .
 \otimes Cause has no impact on the effect can be regarded as don't care (X).



The resulting column in decision table C_4 used to construct test cases.

C_1	0	1	X	X	1
C_2	0	X	1	1	X
C_3	X	0	1	1	1
C_4	X	X	0	1	1
E_1	1	0	0	0	0
E_2	0	1	0	0	0
E_3	0	0	1	0	0
E_4	0	0	0	1	0
E_5	0	0	0	0	1

Fig: ATM-Cause effect decision table.
 \Rightarrow if decision table has to be reduced than back tracking is followed

Misunderstood

(12)

Regression Testing:

- Recent change in the program affect existing feature
- Partially select of already executed test case
- Re execute to ensure existing functionalities
- Ensure better performance
- Early identification of bugs and errors.

Types of regression testing:

- Corrective regression testing:
 - No changes in the software
 - Existing test cases are easily reused.
- Retest - all regression testing:
 - all aspect of testing of a product
 - Reusing all test cases
 - Not need if change is small.
- Selective regression testing:
 - New code is added to the already existing code.
 - Subset of existing test case is tested.
 - Reduce effort and cost.

Progressive Regression testing:

- Changes done in specification
- No ~~exist~~ feature is exist in previous version.

Complete regression testing:

- Multiple changes done to existing code
- New change make impact in root node

Need of regression testing:

- When change is made in requirement and code is modified.
- When new feature is added.

Regression testing techniques:

- Defect fixing.

Regression

test selection

test case: Used in Succeeding regression cycle.
test case: Can't be Used in Succeeding regression cycle.
Prioritization of test case: business, critical, frequently used

Selection of test case based on priority.

Effective regression test

done by:

- Integration test case
- Complex test case
- Boundary value test case
- Sample of successful test case
- Sample of failure test case

Regression testing tool:

Selenium: browser based regression testing.

Quick test professional: Automated Software designed to automate functional & Regression test n

Rational functional tester (RFT): Primarily Used

for automating regression test case.

components independent.

Unit testing: Test quality of individual components to ensure the software works after module has coded

& Successfully reviewed.

Important control paths are tested with in the boundary of module

to uncover errors

Unit test considerations: interface is tested to ensure and out of the

Module flows into and examined to

information properly data structure is temporarily maintain program. Local stored through the

ensure that data stored temporarily maintain

its integrity. All independent path

structure is exercised. module tested

control

statements in the paths are tested

All errors

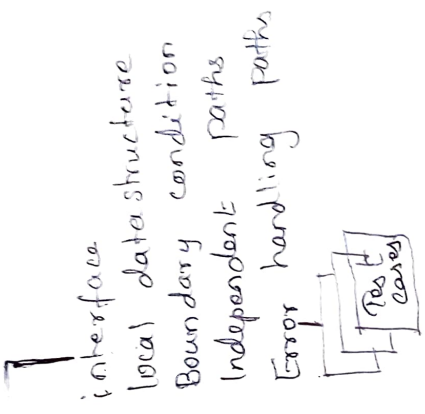
All errors

Common errors:

(14)

- 1. Misunderstood
- 2. Fixed mode operation
- 3. incorrect initialization
- 4. Precision inaccuracy.
- 5. Incorrect symbolic representation.

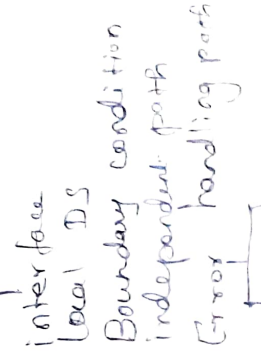
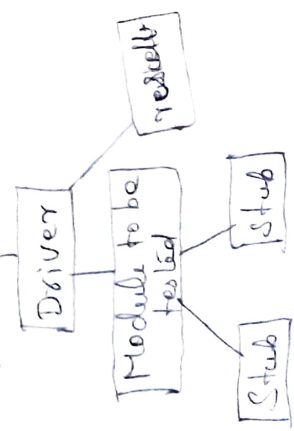
Good design, dictates that errors conditions be anticipated and error-handling path set up to reroute when an error occurs. This approach is called **antibugging**.



Unit test procedure:

1. Source code developed → reviewed → verified ⇒ Unit test begins.
 2. Component is not stand-alone program driver, stub, slow developed for each unit.

3. To test single Module we need a complete environment, necessary for execute of the Module.



Stub & Drivers are designed to provide complete environment.

Driver → non-local data structure accessed by the module under test & external can the function of the module's test data. It is a program that accepts test data & prints a dummy procedure that has same the parameters but simplified behaviour.

Stub → dummy procedure that has same the parameters but simplified behaviour. Sub program uses, handles, initializes & manipulates data.

① Simplified when component high cohesion
② One function address no. of test case reduced & errors easily predicted & removed

Integration testing: Group of dependent components tested together to ensure their ability of these integrable units interfaces to ensure these are no errors in parameter passing.

① Construct program structure

② Conduct test to uncover error

associated with interfacing integration

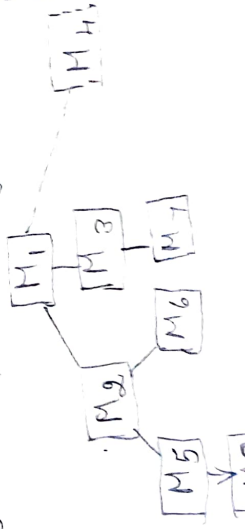
* Non incremental integration ⇒ big bang approach
Components combined in advance. Entire program is tested as a whole. Correction of difficult. One error affects the whole.

* Incremental integration ⇒ Pgm is constructed & tested in small increments, errors are easier to isolate and correct, interfaces likely to be tested completely.

Top down integration:

Depth first integration: M1, M8, M5 & M8 (or M4)

Breadth first integration: M2, M3, and M4



big bang (simple approach) for component combination in advance. Pgm is tested as a whole. Probability of errors. High.

- ① Main control module \rightarrow Test driver substituted for all components.
- ② Subordinate stubs are replaced one at a time.
- ③ test are conducted as each component is integrated.
- ④ on completion, another stub is replaced to ensure regression testing conducted to ensure new errors have not been introduced.

Processing lower levels test until stubs are replaced

① Delay many test that perform limited functions

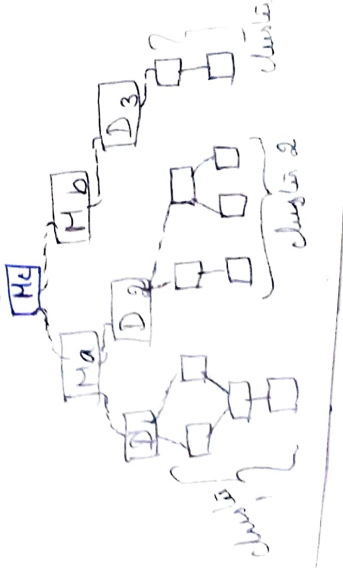
② Develop stub that perform from the bottom

③ integrate the software upward.

Bottom-up integration:

- ① Low level components are combined in to clusters. that perform a specific SW sub fr.
 performer writer
 case i/p x o/p.
- ② A driver ^{whole} cluster is tested.
- ③ Driver is removed in moving upward in program structure.

- ① components are combined x form clusters are combined tested using driver cluster
- ② cluster ^{also testing} to Ma, Drive D1 & D2 is removed x clusters are interfaced directly to Ma.
- ③ Similarly D3 removed & integrate with module M1 & M2
- ④ both



Regression testing

Automatically rerun some

charge to

slight

change to

a software whenever a

product has been made.

① capture a test for

② comparing a new O/P

to make sure these are no unwanted

changes.

Smoke testing:

integration testing

mechanism for fine critical projects.

S/W team to assess its project on a frequent basis.

① S/W components translated in to codes are integrated into a 'build'.

build → all files, libraries, reusable Modules & engineered components that are required to implement one or more product functions.

② A series of tests is designed to expose error that will keep the build from properly performing its function.

③ The build is integrated with other builds and the entire product is smoke tested daily. The integration approach may be either top-down or bottom up.

Benefit: applied on complex, time critical, S/W engineering Projects.

① Integration risk is minimized

② The quality of end-product is improved.

③ Error diagnosis & correction are simplified.

④ Progress is easier to assess.

Contain test plan, test procedure, (15)

Work product of S/W process.

Specific test are documentation as

test specification.

- i) ~~test plan~~ Interface integrity
- ii) Functional validity
- iii) Information content
- iv) Performance.

Validation testing: (Performance)

The integrated Software is tested based on requirements to ensure that the desired product is obtained.

Ensure that

- ⊗ All functional Requirement are satisfied.
- ⊗ All behavioral Requirement are achieved.
- ⊗ All performance Requirement are attained.
- ⊗ Documentation is correct
- ⊗ Usability and other requirements are met

⊗ After each validation test.

- function conforms to Specification and is accepted.

- A deviation from Specification is uncovered & a deficiency list is created.

Configuration Review: (or) Audit

A review is taken to ensure that all the elements of S/W configuration are developed as per requirements

Alpha testing:

connectivity in the

All this tests:

- ① conducted at developers site by end user
- ② conducted in control environment.
- ③ under the supervision of developer.

Beta test:

- ① conducted at end user's site.
- ② tested by the customer without developer
- ③ after this test engineers make modification in the s/w & prepare for release of s/w product

System Testing:

Series of tests conducted to fully computer based system (s/w).

types:

- ① Recovery testing
 - ② check s/w ability to recover from failures.
 - ③ Software is forced to fail and then it is verified whether the system recovers properly or not.
 - ④ For automated recovery, then re initialization, checkpoint mechanism, data recovery & restart are verified.

Goal of penetration testing is to determine vulnerabilities in system

② Security testing

- ① Verifies s/w protection mechanism
- ② Prevent improper penetration or data alteration, i.e. unauthorized
- ③ Prevent intrusion i) unauthorized internal or external access or willful damage.
- ④ Faster to acquire password, may purposely cause system error

Stress Testing

to establish max service level.
(1) Performance time point for a system

(2) Demand resources in abnormal condition

frequency or volume.

(3) Variation of stress testing is a technique called sensitivity testing is tried to uncover data from a large class of valid data that may cause instability or improper processing.

TP Performance testing line performance
(4) Evaluate from

of a sim. Resource utilization (CPU load, throughput, response time, memory usage) measured by (5) for big sim (or) banking sim many users connecting to server so after testing it is very difficult.
(6) Beta testing is useful for performance testing.

Debugging:

of a defect. It occurs as a consequence of successful testing.

- (A) Start with execution of test case
- (B) Actual test result is compared with expected result.
- (C) debugging find the lack of correspondence between actual & expected results.
- (D) Suspected cause are identified

Other methods:

(17)

Test driven development:

Script then write the code to pass the test.

Whole process done incrementally

Pair programming:-

More than one programmer implements the code and thus algorithm are checked in a better way.

Advantages:

- Common ownership of programs
- Informal views by both.
- Disrupt refactoring

Refactoring:

Improve existing code with time change caused by prevent design decay internal structure of change made in internal understand.

Done on source code for improvement

Main gain is existing code may break due to changes

Rule: Refactor in small parts

* Have test scripts to test existing fn.

Refactoring become continuously improving => speed

Design decay evolves & improve with time.

Need: Duplicate code exist

- Method become long
- class are large
- Parameter list are long
- Too many Switch Statement
- Too many communication b/w objects.
- Passes call or message chaining.

Development Testing:

also called configuration testing.
Should under more than one OS environment.

Examine all installation procedure & specialized installation used by customers.

Software Maintenance:

Software Implementation technique:

coding process: Starts from some form of design

has been done. team have a designated

leader, well defined organization structure & thorough understanding of the duties & responsibilities of each team member.

Implementation team must be provided with a well defined set of architectural design, software requirements, an architectural design, specifications, & each team member must understand the objective of implementation.

Incremental coding process:
coding written for implementing only part of the functionality of the module.
compiled & tested with some quick feedback to check. When it is passed, developer proceeds to add further functionality.

Advantages:
Easy identification of error and run each time.
Test script prepared and run each time.
old functionality can be added.

Extracting functionality as Parameters as per req.

⊖ Add/Remove appropriate class

Improving class:

- ⊖ moving method to appropriate class
- ⊖ move field from large class
- ⊖ Extract class value with object.
- ⊖ Replace date. ↳ if it used frequently.

hierarchies:

⊖ Replace conditional with polymorphism.

⊖ Pull up field/method => if a field subclass it pulled

exists in most of up to superclass.

Maintenance

* RE-engineering:

Software Software

Maintenance:

Software Maintenance is an activity in which program is modified

after it has been put in use. either modifying the existence

or add new component.

Types of maintenance:

Problems are corrected

Adaptive maintenance -

Keep slim up to date

Perfective maintenance -

Usable for long period. improve reliability & performance

Preventive maintenance -

prevent the future errors

Phases

Identification & tracing - identify requirement for maintenance.

Analysis - cost of maintenance is analyzed.

Design - Analyze new modules & test cases for validation & verification

System Testing - Integration testing is done out between new module & system.

Acceptance testing - address complaints in next iteration.

Delivery - System is organized & delivered & final testing takes place. Management

Maintenance - configuration control tool, Version control tool, Semi version (or) patch Management

Soft wear Re engineering: process to achieve

Redesign of business process to improve in cost, quality, service.

Re write parts of SW without impact its functionality. easier to maintain

process: 1. Decide a part of SW to re-engineer

2. Perform Reverse engineering

3. Restructure the program

4. Re structure the data

Advantages

1. Reduced risk

2. Reduced cost

BPR Model (Business process redesign, Re engineering)

1. Business process redesign.

2. Analyse and design of workflow and business process.

3. Set of related work activities performed by employees to achieve business goal.

BPR Principle: Organize around outcomes

1. Who use of the process perform the process into final time that

- ② Treat resources as they controlled (or)
- ② link parallel activities instead of integrating
- ② Put decision point where work is
- ② Perform x build control into the process.
- ② capture information once and at the

sources.

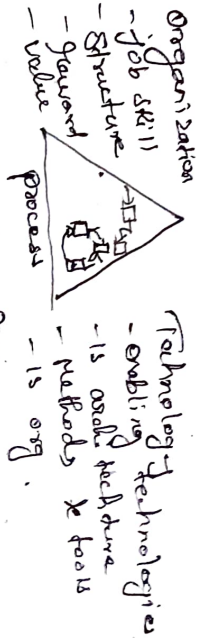
Objective of BPR:

- ② To improve process
- ② reduce costs
- ② improve customer service
- ② improve productivity.

BPR framework:

② Business process framework is critical

② comprehensive, industry agreed, multi-layered view of the key business process required to run an efficient, effective and agile digital enterprise.



② core business process

- value added
- customer focus
- innovation

Re-engineering life cycle:

Business

- ② Process
- ② BPR life cycle methodology
- ② Proposed by process reengineering life cycle
- ② Six-stage methodology
- ② follow during BPR projects by companies

BPR

Steps:

- 1 Identify & communicate the results
- 2 Put together a team of experts
- 3 Find the inefficient process and define them
- 4 Performance indicators (KPIs)
- 5 Re-engineer the process and compare

KPI

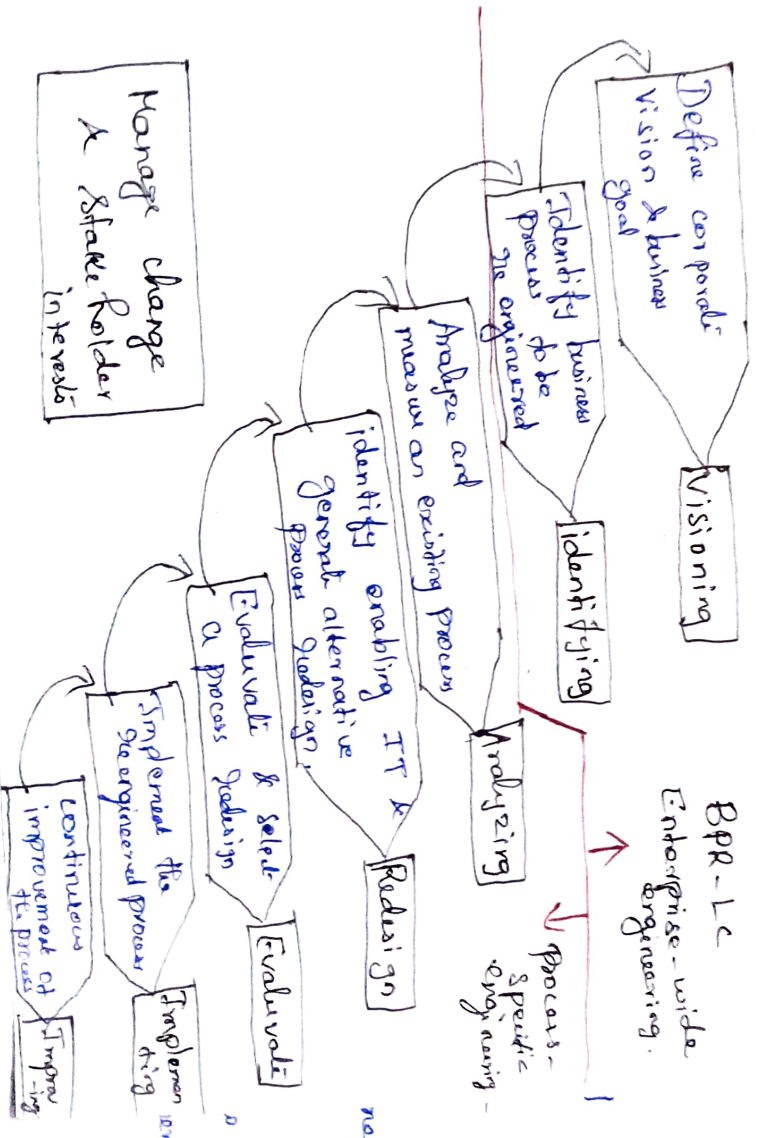
Benefits of BPR: Benefits are expected results.

- 1 Increase effectiveness
- 2 Identify core function & inefficient obsolescing.
- 3 Reduce overall cost
- 4 Meaningful work for staff
- 5 Process promote greater staff involvement.

BPR-LC

Enterprise-wide engineering.

Process-specific engineering.



- ① Treat resources as they centralized
- ② link parallel activities instead of integrating
- ③ Put decision point into the process.
- ④ Perform x build control once and at the
- ⑤ capture information once and at the

Advantages.

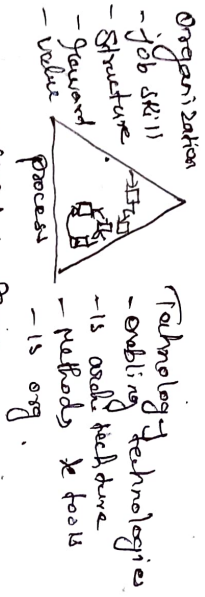
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